



ICSP
INTERNATIONAL
CUSTOMER SERVICE
PROFESSIONALS

International Customer Service Week 2009

Registration Form

Monday October 5th - Monday 12th October 2009

ICSP Patron: James Strong

Early Bird Bookings receive a 5% discount if paid in full by 21st August 2009!

Name..... Position.....
Company..... Address.....
..... Suburb..... P/C.....
Mobile..... Telephone..... Fax.....
Email..... ICSP Membership No.....

INDIVIDUAL EVENTS:

			MEMBERS	NON-MEMBERS
Mon. Oct 5	7am-9am	<input type="checkbox"/> Breakfast Launch	\$70.00	\$90.00
		<input type="checkbox"/> Breakfast Launch - Group of 10	\$599.00	\$750.00
	11am-5.30pm	<input type="checkbox"/> Golf Challenge (Team of 4)	\$1250.00	\$1250.00
		<input type="checkbox"/> Golf Challenge Dinner only (per person)	\$100.00	\$100.00
	6.30pm-Late	<input type="checkbox"/> Golf Challenge Dinner - Table of 10	\$950.00	\$950.00
		All day event	Global Challenge 2009 Packages:	
	<input type="checkbox"/> Small Package		\$495.00	\$495.00
<input type="checkbox"/> Medium Package	\$695.00		\$695.00	
Tue. Oct 6	8am-5pm	<input type="checkbox"/> Large Package	\$950.00	\$950.00
		<input type="checkbox"/> Study Tour - QLD	\$695.00	\$795.00
Wed. Oct 7	8am-5pm	<input type="checkbox"/> Study Tour - NSW	\$695.00	\$795.00
Thurs. Oct 8	8am-5pm	<input type="checkbox"/> Study Tour - VIC	\$695.00	\$795.00
		<input type="checkbox"/> Networking Cocktail Event- ICSP Graduation	\$75.00	\$90.00
		<input type="checkbox"/> Study Tour - All 3 States	\$1800.00	\$2100.00
		<input type="checkbox"/> Customer Solutions Expo	\$1845.00	\$2191.00
Fri. Oct 9	6pm-8pm	<input type="checkbox"/> ICSP Conference - Keynote Speakers	\$495.00	\$620.00
		<input type="checkbox"/> ICSP Conference - Group Bookings of 3 or more	\$450.00	\$560.00
	8.30am-4.30pm	<input type="checkbox"/> ICSP International Awards Celebration Dinner	\$200.00	\$230.00
		<input type="checkbox"/> ICSP International Awards Dinner - Table of 10	\$1950.00	\$2250.00
Sun. Oct 11	10am-5.30pm	<input type="checkbox"/> Brisbane Golf Challenge (Team of 4)	\$1250.00	\$1250.00
		<input type="checkbox"/> Brisbane Golf Challenge Dinner only (per person)	\$100.00	\$100.00
		<input type="checkbox"/> Brisbane Golf Challenge Dinner - Table of 10	\$950.00	\$950.00
	6.30pm-Late			

CORPORATE PACKAGES:

		MEMBERS	NON-MEMBERS
<input type="checkbox"/>	CORPORATE PACKAGE 1 1 person per package	1 x Breakfast Launch 1 x Study Tour (All 3 States) 1 x Professional Networking Cocktail Event 1 x ICSP Conference - Keynote Speakers 1 x ICSP International Awards Celebration Dinner	\$1848.00 \$2191.00 Includes a 6 month ICSP Individual Membership
<input type="checkbox"/>	CORPORATE PACKAGE 2 1 person per package	1 x Professional Networking Cocktail Event 1 x ICSP Conference - Keynote Speakers 1 x ICSP International Awards Celebration Dinner	\$550.00 \$660.00 Includes a 6 month ICSP Individual Membership

REGISTRATION:

(Registration is only confirmed with full payment. All prices include GST)

Direct Deposit: ICSP Bank - CBA, BSB - 063142 Account - 10266212

Visa Mastercard AMEX (please add a 3% credit card surcharge) **Amount Payable:** \$.....

Card Holders Name..... Signature.....

Card No. Expiry Date.....

ICSP Refund Policy: All registrations are non refundable, however transferrable for the same event only.

For more information please contact Katie Mackay on 1300 760 130 or kmackay@icsp.com.au

THE OFFICIAL CELEBRATION OF ICSW Customer Service Week.

ICSP International Customer Service Professionals official partners under the licensing agreement with Alex Communications - New York 2008

ICSP International Customer Service Professionals, Suite 3, 13-25 Church Street, Hawthorn, VIC 3122. P:1300 760 130